



Service Bulletin

Title: **Loose-Fitting 120V IEC Power Cord**
Bulletin #: PLC0009 Issue Date: January 23, 2002
Models Affected: PLX, DCA, CX, and PL2 Bulletin Revision: A
Production Range: December 2001 (serial # 1201xxxxx)

Description

The power cord supplied with PLX, CX, DCA, and PL2 amplifiers manufactured during December 2001 may have a defective contact within its molded female IEC-320 plug. As a result, it might not make a good electrical connection with the corresponding prong in the amplifier's IEC-320 socket.

The affected power cords bear the brand name "Jason," which is imprinted on the cable jacket.

Only 120-volt amplifiers with date code prefixes (the first four digits of the serial number) of 1201 are affected. Amplifiers outside this range are not affected, nor are 230-volt or 100-volt models.

Symptoms

The power cord's IEC-320 connector fits loosely into the amplifier's socket; the amplifier may fail to turn on, or when running, may intermittently shut down and restart.

Instructions

Replace the Jason power cord. Contact QSC Technical Services for a free 14 AWG replacement, part number WC-000139-00.

Contact information

If you need any further information regarding this service procedure, please contact QSC Technical Services at the addresses or numbers below.

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Web site: www.qscaudio.com (product info/support)
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